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New User Interface for E-Ticketing System in Railways (Download PDF)

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Ministry of Railways launched new version of user interface for its online travel portal, irctc. co. in with user-friendly features to enable easier navigation & smooth transition of bookings & cancellations.

Image of New User Interface for E-Ticketing System in Railways

Key Features of New Interface

- New version would enable users to enquire, search trains & check availability of seats w/o login, thereby saving time of users.

- Users would be able to change font size throughout website for comfortable viewing experience.

- New version of portal includes enhanced class-wise, train-wise, destination-wise, departure/arrival time wise & quota-wise filters for facilitating users while planning their journeys.

- It includes single screen information about trains including train no, train name, originating & destination station & distances b/w them, arrival & departure time & journey time.

- New attractive colour scheme for diff. trains w/facility to modify journey details on journey planner page itself will make booking further easy for users.

- New version would enable user to find out availability up to entire Advance Reservation Period, which is 120 days at present, except few trains.

- It would help user perform multiple activities thru booked history w/improved interface for cancellation of tickets, printing of tickets, request for additional SMS, selecting alternative train by exercising option of 'Vikalp' & change of boarding point if required.

- Technological advancements in development of new interface will help facilitate seamless navigation in mobiles, desktops, laptops & tablets.

Waitlist Prediction

- Portal's updated features like 'waitlist prediction' will help user to know probability of waitlisted or RAC ticket getting confirmed.

- Prediction would be made thru technique that uses algorithm based on historical booking trends of particular train.

- Feature will add new value to online e-ticket booking system of railways.

- Other features such as new filters on 'My Transactions' will enable users to view their booked tickets based on journey date, booking date, upcoming journey & completed journey.

Next Generation E-Ticketing System

- Thru Next Generation e-Ticketing (NGeT) system, new online ticket booking system of Railways aims to provide easy & fast way of booking rail tickets by automating journey planning & purchase of tickets.

- E-ticketing constitutes about 2/3rd of total reserved tickets on Indian Railways.

- Portal has invited users to initially switch to beta version of website & get firsthand experience of its look, feel & usage for period of 15 days during which they can give