Examrace

Competitive Exams: Concept of E-Governance

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E-governance is the application of ICT to the processes of government functioning for good governance. In other words, e-governance is the public sector's use of ICTs with the aim to improve information and service delivery, encourage citizen participation in decision-making and make government more accountable, transparent and efficient. E-governance goes far beyond mere computerization of stand alone back office operations. It implies fundamental changes in government operations; new set of responsibilities for legislature, executive, judiciary & citizens.

According to the Comptroller and Auditor General, UK, e-governance means providing public access to information via the internet by government departments and their agencies. So in essence, e-governance is the application of ICT in government functioning to bring in SMART governance implying: Simple, moral, accountable, responsive and transparent governance. Simple-meaning simplification of rules, regulations and processes of government through the use of ICT and thereby providing for a user-friendly government Moral-connoting emergence of an entirely new system of ethical values in the political and administrative machinery. Technology interventions improve the efficiency of anticorruption agencies, police, judiciary, etc. Accountable-facilitating design, development and implementation of effective Management Information System and performance measurement mechanisms and thereby ensuring accountability of public service functionaries. Responsive streamlining processes to speed up service delivery; make system more responsive Transparent-bringing information hitherto confined in the government documents to the public domain and making processes and functions transparent, which in turn would bring equity and rule of law in responses of the administrative agencies.

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